

Castle House Great North Road Newark NG24 1BY

Tel: 01636 650000

www.newark-sherwooddc.gov.uk

Friday, 14 January 2022

Chairman: Councillor T Wendels

Vice-Chairman: Councillor Mrs R Holloway

Members of the Committee:

Councillor M Brock
Councillor Mrs B Brooks
Councillor S Carlton
Councillor R Crowe
Councillor Mrs L Dales
Councillor L Goff
Councillor S Haynes
Councillor J Lee
Councillor T Wildgust
Councillor Mrs Y Woodhead

Substitute Members:

Councillor D Cumberlidge Councillor P Harris Councillor J Kellas Councillor Mrs S Michael Councillor P Peacock

MEETING: Homes & Communities Committee

DATE: Monday, 24 January 2022 at 6.00 pm

VENUE: Civic Suite, Castle House, Great North Road,

Newark, Notts NG24 1BY

You are hereby requested to attend the above Meeting to be held at the time/place and on the date mentioned above for the purpose of transacting the business on the Agenda as overleaf.

If you have any queries please contact Karen Langford on Karen.Langford@newark-sherwooddc.gov.uk 01636 655992.

<u>AGENDA</u>

		Page Nos.
1.	Apologies for Absence	
2.	Declarations of Interest by Members and Officers and as to the Party Whip	
3.	Declaration of any Intention to Record the Meeting	
4.	Minutes of meeting held on 22 November 2021	5 - 11
5.	Policing in Newark and Sherwood - Presentation from Neighbourhood Policing Inspector Charlotte Allardice	
6.	Update on Antisocial Behaviour and Interventions and Enforcement	12 - 16
7.	Chairman's Report	
8.	Forward Plan - February 2022 to January 2023	17
Part 1	- Items for Decision	
9.	Housing Ombudsman Complaint Handling - Self Assessment	18 - 37
10.	Reasonable Adjustment Policy for Customers Report	38 - 43
11.	Dealing with Unreasonable Behaviour and Vexatious Complaints Policy	44 - 51
12.	Allocation of HRA Efficiency Savings within Housing Services	52 - 56
13.	Landlord Strategy	57 - 72
Part 2	- Items for Information	
14.	Strategic Approach to Social Housing Asset Management	73 - 86
15.	2022/23 Housing Revenue Account (HRA) Budget and Rent Setting	87 - 104
16.	Homes & Communities Revenue and Capital Forecast Outturn Report to 31 March 2022 as at 30 November 2021	105 - 114
17.	Homes & Communities Committee Revenue Budget 2022/23	115 - 128
18.	HRA Grounds Maintenance Service Update	129 - 133

Confidential & Exempt Items

None